



TOP QUESTIONS TO ASK WHEN SELECTING A STUDENT TRAVEL COMPANY

1. What experience does this company have with school groups in my desired travel destination?

Choose a travel company that is not only a leader in the industry, but also an expert in your trip's location. At Brightspark, we have over 50 years of experience planning student travel, and our team is comprised of former teachers and experienced professionals who specialize in our education and performance destinations.

2. Will the company work with me to custom-tailor my tour?

Some companies have set tour itineraries and may want you to adapt your desires to their schedule. Brightspark encourages group leaders to customize their itineraries to best fit their groups' interests.

3. Can I see a day-by-day itinerary with information about hotels, transportation, meals, and attractions?

A great student travel company will be more than happy to share the locations and names of their suppliers with you. That way, you can rest assured knowing that they have already established excellent relationships with trusted partners.

4. Are there additional tour costs and fees?

Know what is and isn't included in the trip package and how a change in participant numbers will affect your rates. Note the deposit and final payment amounts and schedules. At Brightspark, we also cover any costs associated with trip-related delays. We have no hidden fees, so you can enjoy your trip without worrying about the price tag.

5. Who will accompany my trip?

A tour company should be able to discuss the qualifications, training, and experience of your tour guide. You should also ask what portion of your trip will be unescorted. At Brightspark, a team member will greet your group at your first destination unless a different location has been pre-arranged.

6. Does this travel company offer trip insurance?

Source a student travel company that understands the importance of your financial security. Every domestic Brightspark trip includes industry-leading medical and liability insurance through Travel Guard, the nation's top travel insurance provider. On international tours, families have the option to purchase protection through Travel Guard. We also offer Refund Guarantee Protection (RGP) as an optional add-on. With RGP, parents can cancel their child's tour at any time, for any reason, and every penny spent on trip payments will be refunded.

7. Can I be provided with references?

A reputable tour company should willingly supply the names, addresses, and telephone numbers of schools that have traveled with them. You're about to entrust thousands of dollars and your reputation to a company – do your homework by calling that company's past clients and asking tough questions.